Load Control Device Upgrade Program

DTE Energy is replacing the current Radio Control Unit (RCU) with new, state of the art equipment. The new Load Control Device (LCD) will be approximately the same size as the current device and will provide increased functionality.

Why is DTE Energy installing new LCDs?

The current infrastructure was installed in the early 1980s and the equipment and software used to run it are becoming obsolete. Replacing our equipment will allow DTE to continue to offer the CoolCurrents program which provides you an opportunity to save up to 17% on the cooling portion of your bill.

Do I have to have my LCD replaced to participate in CoolCurrents?

Yes. To participate in CoolCurrents you must have DTE replace the equipment.

Do I need a smart meter to participate in CoolCurrents?

Yes. To participate in CoolCurrents you must have an active and communicating smart meter.

When will the equipment at my home be replaced?

Installation depends on where you live in the DTE Energy service area. We will notify you a few weeks before the LCD will be replaced.

Do I need to be home when the LCD is replaced?

No. The LCD is located next to the CoolCurrents smart meter. If this meter is outside and accessible, you don't need to be home when the LCD is replaced.

Are there any special wiring or equipment requirements?

All customers must have a separately wired active and communicating smart meter, as well as a 24 volt power source for the DTE Load Control Device (LCD). Installations must conform with the Company’s specifications. For wiring requirements see Wiring and Appliance Installation, Section 7-15-1.

What if I do not wish to participate in the CoolCurrents Program?

Call our Customer Service Line at 800.477.4747 to have the smart meter and RCU removed.
Where can I get more information on the CoolCurrents rate?

For more information regarding availability of service and specific charges, go to: DTE Electric Rate Book for Electric Service. (See Sheet D-4.00)