

# How to update your AutoPay payment method

This guide will help you:

- 1 - Update your Payment Method Information
- 2 - Change your Payment Method
- 3 - Add a Payment Method

In order to access your payment method's information for AutoPay, you must be signed in to your DTE Energy account.

## 1 Update your Payment Method Information

Once signed in, navigate to [My Payment Methods](#) for residential customers or [Manage Payment Methods](#) for business customers.

Choose the payment method you want to edit and select the [Edit](#) link.

*The following information can be updated on your credit/debit card: name on card, expiration month, expiration year, country and payment nickname. The ZIP Code and security code fields will be blank.*

*If editing your bank account's information, you can only change the name on bank account and the payment nickname.*

Click [Save](#) when you are finished.

## 2 Change your Payment Method

Once signed in, navigate to [My Payment Programs](#) and select [Unenroll](#) next to Automatic Payment Plan.

From the AutoPay screen select [Unenroll](#).

Confirm by clicking **I'm Done**.

Once you're unenrolled, select **Enroll** next to AutoPay to re-enroll.

Choose your desired payment method from the **Payment Method for Enrollment dropdown menu**. This is a list of all saved payment methods. Once you've chosen a new payment method, click **Enroll**.

If you need to add a new payment method, click **Add Payment Method**, fill out your payment method's information, click the **Add Payment Method** button, then select the newly-added payment method from the **dropdown menu**.

### **3 Add a Payment Method**

Once signed in, navigate to **My Payment Programs** and select **Unenroll** next to Automatic Payment Plan.

From the AutoPay screen select **Unenroll**.

Confirm by clicking **I'm Done**.

Once you're unenrolled, select **Enroll** next to AutoPay to re-enroll.

Select **Add Payment Method**.

Enter the information for your new payment method and select **Add Payment Method**.

You will receive a confirmation message that your payment method has been added. Select the newly-added payment method in the **Payment Method for Enrollment dropdown menu** and select **Enroll**.