



Angie Pizzuti

Vice President
Customer Service Operations, DTE Energy

Angie M. Pizzuti is vice president of Customer Service Operations for DTE Energy. Pizzuti is responsible for leading a customer service organization that includes the operations of the call center, credit and collection, billing, revenue management and theft, and digital and transformative customer experience strategies. Pizzuti has held a variety of customer service leadership roles within DTE. Prior to her current position, she held the position of executive director, Customer Service. In this role, she was responsible for the overall strategy and management of customer service operations and served as the deployment lead for the **company's recent migration** to an SAP customer platform.

Pizzuti has worked in both management and professional roles at DTE including chief of staff for Jerry Norcia, president and CEO, DTE Energy.

Prior to joining DTE, Pizzuti spent 10 years at Union Gas, headquartered in Chatham, Ontario, Canada where she held management roles in marketing, communications and public relations. She earned an Honors, Business Administration degree and a Masters, Business Administration degree from the University of Windsor.

DTE Energy (NYSE: DTE) is a Detroit-based diversified energy company involved in the development and management of energy-related businesses and **services nationwide. DTE Energy's operating** units include an electric utility serving 2.2 million customers in Southeastern Michigan and a natural gas utility serving 1.3 million customers in Michigan. The DTE Energy portfolio also includes non-utility energy businesses focused on power and industrial projects, renewable resources, natural gas pipelines, gathering and storage, and energy marketing and trading. As one of Michigan's leading corporate citizens, DTE Energy is a force for growth and prosperity in the 450 Michigan communities it serves in a variety of ways, including philanthropy, volunteerism and economic progress.