

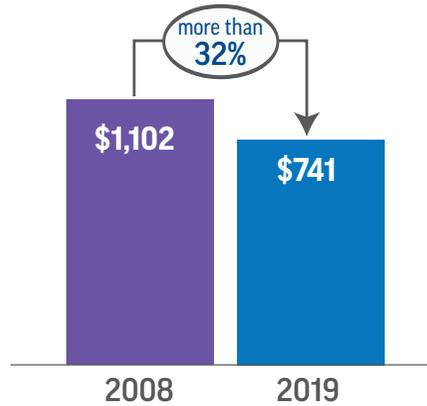


Understanding your natural gas pricing

DTE

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DTE Energy passes through to you the cost of natural gas we buy with zero markup. That means you pay what we pay for the natural gas you use, as reflected by the Gas Cost Recovery charge on your bill.



That's because as DTE's costs have declined, so have yours.

Every customer, regardless of usage, pays the monthly Customer charge. That charge helps pay for the cost of maintaining our gas distribution system, collecting usage data and preparing bills.

For more information on the charges found on your bill go to dteenergy.com/price.



Options for you

Billing and payment programs provided by DTE offer a number of options to meet your needs, including:

- AutoPay
- BudgetWise Billing
- eBill Paperless Billing
- Flexible Due Date
- Shutoff Protection Plan
- Low Income Plan

Learn more at dteenergy.com/options

DTE offers many options for paying your bill including the DTE Energy mobile app, DTE payment kiosks, online, our automated phone system and mail. Fees will be charged for late payments.

The **BioGreenGas** program supports renewable natural gas in Michigan to create a cleaner future. Learn more at dteenergy.com/biogreengas.

The **Gas Customer Choice** program provides natural gas customers the option of purchasing gas at unregulated prices offered by an alternative gas supplier. For more information, visit dteenergy.com/gaschoice.

4 factors that affect your natural gas usage

Did you know? There are many factors that drive energy use in your home. Here are the 4 key factors that will determine how high or low your energy bill may be.

1 Usage

Did you remember to adjust your thermostat setting? The primary factor that impacts your monthly energy bill is usage – the amount of energy used during a billing cycle.



2 Weather

A couple of days of extreme weather – hot or cold – can make heating and cooling equipment run longer, increasing your energy use.

3 Household changes

More people in the house often means more lights are turned on and appliances are used more, or you may even make adjustments to the thermostat to make more people comfortable.



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4 Days billed

Fewer days in the billing cycle typically results in a lower energy bill, compared to a billing cycle with more days.



Did you know?

At DTE, we work to meet your needs for affordable, reliable, safe and clean energy. DTE is regulated by the Michigan Public Service Commission (MPSC), which means our prices are controlled and can only change when they are approved by the commission.

If you want to see the details of each natural gas rate, including the DTE Energy tariffs approved by the MPSC, go to dteenergy.com/price or request a copy at mydteenergy@dteenergy.com.

Want more help?

Learn more about natural gas pricing at dteenergy.com/price.

To speak with a DTE customer representative about your pricing options or for answers to questions about your bill, call **800.477.4747**.

Safety and reliability

DTE Energy maintains a network of storage facilities, pipelines, mains and service lines that bring in natural gas from across the country and distribute it to your home. The Distribution charge on your bill helps pay for maintenance and to continue delivering safe, reliable service to your home.

We are also hard at work upgrading older lines with newer, safer materials that ensure your service is there when you need it. The IRM surcharge on your bill helps DTE make these improvements.