GAS NOMINATIONS VALUES OUR CUSTOMERS

SAME DAY STORAGE INJECTION / WITHDRAWAL

Recent updates to the DTE Gas nomination system will allow customers to self-nominate same day changes to storage injections/withdrawals. This eliminates the need to reduce flow in one direction to zero and creating a new nomination of the opposite flow direction. Previously customers had to contact our nominations staff to review each request to manually complete same day changes from injection to withdrawal or withdrawal to injection.

These changes will be effective on July 15, 2019. Some points to keep in mind when making the change in either direction:

- Changes will be accepted following the NAESB 5 Cycle Nomination Time Table
- EPSQ will be enforced (no retroactive rollback of injection/withdrawals to zero)
- Fuel will be charged on gross injections for the day

If you have questions about this update, please contact the Nominations Hotline at 833.DTE.NOMS (833.383.6667).

1-833-DTE-NOMS - Incoming phone calls

During our recent customer survey, we learned that customers are experiencing issues when calling our hotline number. We have recently made some configuration changes to our ring time and after hour settings. Hopefully this will resolve the issues that were identified.

As our standard practice, we do make every effort to answer your phone calls as they come in however, there may be times when a call is missed. If your call is not answered, please leave us a voicemail message as we will get a notification on our phone in addition to an email with your message attached. This will give us an immediate indication that your call is awaiting our attention. As always, if you have any comments or concerns, please let us know.

Welcome

Kristi Labinski, joined the DTE Gas Nominations team in May 2019. Kristi is new to the gas industry and will be working with our GCC and Easement Programs.

We believe that improvement is our daily responsibility
...and know the world has a right to expect that from us.
Comments from another shipper...

**DID YOU KNOW.........**

The CAW tracks the parties buying and selling gas at pooling locations. If you are designated by another party as either selling or buying gas from them, the CAW provides a “Pending” Title Transfer button as a visual prompt on the Nomination Submission Screen.

The Pending Title Transfer button is located on the Nomination Submission screen beneath the upstream nominations and is only enabled when a title transfer record exists in the system. The Pending Title Transfer screen displays all outstanding pending title transfer Nomination records.

***Please note that accepting pending nominations will not work if there is an existing nomination line for the same action with the same shipper.***

If you have any questions regarding this screen, please contact the Nominations Team at 833.DTE.NOMS (833.383.6667.)