



DTE

Understanding your natural gas pricing

DTE Energy passes on the cost to your business of natural gas we buy with zero markup. That means you pay what we pay for the natural gas you use, as reflected by the **Gas Cost Recovery charge** on your bill.

Every customer, regardless of usage, pays the monthly **Customer Service charge**. That charge helps pay for the cost of reading meters, preparing bills and maintaining our gas distribution system.

Safety and reliability

DTE maintains a network of storage facilities, pipelines, mains and service lines that bring in natural gas from across the country and distribute it to your business. The **Distribution charge** on your bill helps pay for maintenance and upkeep of that network.



We are also hard at work upgrading older lines with newer, modern materials that ensure your service is there when you need it. The **IRM surcharge** on your bill helps DTE make these improvements.

The **Reservation Charge** on your bill helps acquire and store enough natural gas to maintain safe and reliable service even during the most extreme high-use winter months.

Options for you



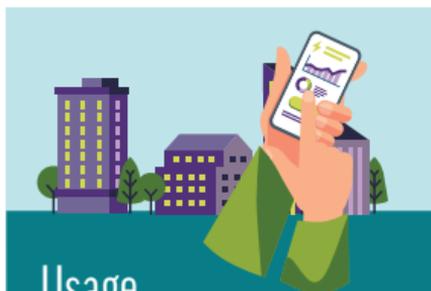
Natural Gas Balance is an easy, affordable way to reduce the environmental impact of natural gas use. For \$4.00 - \$16.00 a month, you can offset up to 100% of an average household's natural gas use emissions. Learn more and join today at dteenergy.com/Naturalgasbalance

Billing and payment programs provided by DTE offer a number of options to meet your business needs, including AutoPay, BudgetWise Billing, eBill Paperless Billing, and Flexible Due Date. Learn more at dteenergy.com/businessbilling

The Gas Customer Choice program provides natural gas customers the option of purchasing gas at unregulated prices offered by an alternative gas supplier. For more information, visit dteenergy.com/gaschoice

Factors that impact your bill

Did you know? There are many factors that drive energy use in a business. Here are the four key factors that will determine how high or low your energy bill may be.



Usage

Did you remember to adjust your thermostat setting? The primary factor that impacts your monthly energy bill is usage – the amount of energy used during a billing cycle.



Weather

A couple of days of extreme weather – hot or cold – can make heating and cooling equipment run longer, increasing your energy use.



Changes in the office

More people in the office means more equipment is being used, or you may even make adjustments to the thermostat to make more people comfortable.



Days billed

Fewer days in the billing cycle typically results in a lower energy bill, compared to a billing cycle with more days.

So, next time your bill comes, take a few minutes to consider the impact these factors may be having on your bottom line.

Helping your business save

Explore energy efficiency tips and resources that will help your business save energy and money. dteenergy.com/savenow



Did you know?

At DTE, we work to meet your needs for affordable, reliable, safe and clean energy. DTE is regulated by the Michigan Public Service Commission (MPSC), which means our prices are controlled and can only change when they are approved by the commission.

If you want to see the details of each natural gas rate, including the DTE Energy tariffs approved by the MPSC, go to dteenergy.com/pricing or request a copy at mydteenergy@dteenergy.com

Want more help?

Learn more about natural gas pricing at dteenergy.com/pricing
Questions? Contact our dedicated business call center to speak with a DTE customer representative about your bill or services at **855.383.4249 (855 DTE 4BIZ)** Mon - Fri: 8 a.m. - 6 p.m.

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DTE



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